1. Open the link below and watch any one of the episodes available of ‘**The customer is always right’**[https://www.bbc.co.uk/iplayer/episodes/m0004hbw/the-customer-is-always-right](https://www.bbc.co.uk/iplayer/episodes/m0004hbw/the-customer-is-always-right?fbclid=IwAR2fUkR2hwip442in7qFP_nSaeJ2wOvjgzFCkmptjS0WC8JSQpF--18bhOo)

2. Now create a one page report on the programme and the products that were being consumer tested. Give your own thoughts and opinions on the products and whether you think the right one came top.

3. Below is guidance on how to produce the report.

4. The work is out of 40 (10 for each product and 10 for your conclusion).

**The customer is always right – My report on Episode (*fill in the right episode number here*)**

**Product 1 (10 marks)**

**Product 2 (10 marks)**

**Product 3 (10 marks)**

**My conclusion (10 marks)**

[https://www.bbc.co.uk/iplayer/episodes/m0004hbw/the-customer-is-always-right](https://www.bbc.co.uk/iplayer/episodes/m0004hbw/the-customer-is-always-right?fbclid=IwAR2fUkR2hwip442in7qFP_nSaeJ2wOvjgzFCkmptjS0WC8JSQpF--18bhOo)